# **AUTO REPAIR & SMOG CHECK NEWS**

Volume 2, Number 1



January-March 2007

## **New BAR Chief Looking Forward**

The Bureau of Automotive Repair's (BAR) new Chief, Sherry Mehl, says she intends to implement policies and programs that will enhance consumer protection, improve California's air quality, and promote a fair and competitive marketplace.

Mehl, who was sworn into her position in October by Department of Consumer Affairs' (DCA) Director Charlene Zettel, is already moving forward. "We need to plan for the future of Smog Check by building coalitions with our partners," she said.

She added that BAR's enforcement needs to be fair and consistently applied by well-trained staff, and that the development and implementation of regulations and policies must be transparent and truly serve stakeholders and consumers. "Our focus is consumer protection. Our policies must reflect that," she said. "We have a strong commitment to provide consumers with the tools they need to make informed decisions."

Those tools, Mehl explained, include the BAR Web site, various publications, special events, and working with

other consumer protection agencies and interest groups.

A former member of the Santa Cruz County Board of Supervisors, Mehl has served in numerous positions within DCA, most recently as Chief Deputy Director, a post she held since 2004. Prior to her appointment as BAR Chief, Mehl served as



New BAR Chief Sherry Mehl.

BAR's Interim Chief, an assignment she accepted in August when then-BAR Chief Richard Ross accepted a position with another State agency.

Mehl has also served as executive officer for two DCA boards: The Board of Behavioral Sciences (1999–2004), and the Acupuncture Board (1992–1995).

Her appointment requires Senate confirmation.

## What's Inside

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## **Fuel Evaporative Testing Regulations Underway**

In accordance with the Administrative Procedures Act (APA), regulations to implement a low-pressure fuel evaporative test as part of the Smog Check Program will be submitted to the Office of Administrative Law. Public hearings will be held in the first half of 2007.

After the regulations are adopted, program implementation will proceed after allowing a reasonable time for station owners to acquire the necessary equipment.

The low-pressure fuel evaporative test is one of several commitments the State of California made to the U.S. Environmental Protection Agency in 2000. Failure to implement the new test could jeopardize \$2.5 billion in federal transportation funding granted to the State.

To perform this test, stations will need to purchase BAR-certified equipment. The tests are expected to take an average of eight minutes each and the average repair to a failing evaporative system will be \$161 based on a \$74 per hour labor rate.

An estimated 5.8 million vehicles fall into the affected model years and will be subject to testing in 2010. Approximately 10-to-11 percent of vehicles tested are expected to fail. These numbers are based on experience acquired from low-pressure fuel evaporative tests conducted

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## **Free Inspections Offered**

The Auto Body Inspection Program began as a pilot program. Now, it's again being offered to consumers by the Department of Consumer Affairs' Bureau of Automotive Repair (BAR).

"This is a powerful and popular program that offers consumers real protection from potential harm from deficiencies that are not easily detectable," said BAR Automotive Repair Program Manager Wayne Ramos. "All consumers have to do is have their invoice ready, call us for an appointment and we'll check things out for them."

Under the two-year study BAR conducted of auto body repairs, it showed that one in three repairs were substandard and did not meet minimum manufacturer specifications. Under the program, consumers who have had auto body repairs made after a collision can contact BAR toll-free at (866) 799-3811 to have BAR auto body inspectors conduct a free inspection of their vehicle.

If discrepancies are found after an inspection is performed, consumers have the option of filing a

complaint, contacting their insurance company, or not pursuing the findings. Even though a consumer may not wish to pursue the complaint, BAR may choose to independently investigate any findings resulting from the inspection.

Likewise, if no deficiencies are found, consumers will have a sense of security knowing that their car was repaired correctly, and shops will have a sense of pride about their work.

Ramos said that most consumers are not aware that the auto body repairs to their vehicle could be substandard. He added that consumers may not have received the parts and repairs they or their insurance company paid for, or the shop may have changed the method of repair without notifying the customer or the insurance company.

"That's because most collision repair deficiencies are hidden and you can't see them by looking at the outside of the vehicle," he said.



## **Auto Body Repairs Generate Most Enforcement Action**

According to Kenneth Wardlow, Automotive Repair Program Manager in BAR's Oceanside field office, auto body and automotive glass repairs are generating nearly half of all enforcement activity in the Bureau of Automotive Repairs' (BAR) Automotive Repair Program.

In an overview of enforcement trends in the general automotive repair arena, Wardlow recently told BAR's Bureau Advisory Group (BAG) that 48 percent of enforcement cases are now attributed to improperly completed auto body and glass repair, far ahead of all other categories. The next highest categories of general automotive repair enforcement activity occurs in steering and brakes and general maintenance services at 11 percent, followed by transmission repairs at 10 percent.

Wardlow explained that general maintenance services include fluid exchanges, flushes, fuel filters, fuel injector cleaners, air filters, belts, hoses, chassis lube, and transmission service, as well as engine oil changes.

Enforcement against nearly every other automotive repair category occurs in the single digits as listed:

Tune-ups
Engine repair
Engine overhaul
Air conditioning/cooling
Unlicensed activity
Brake/lamp certifications
Starting/charging
5 percent
2 percent
2 percent
1 percent

As part of a pilot program under Senate Bill 1988 (Statutes of 2000), BAR was mandated to perform the re-inspection of consumer vehicles after collision repairs.

Following the conclusion of the auto body pilot program in June 2003, BAR continued to receive consumer complaints regarding collision repairs. BAR now offers consumers the option of having a free inspection of their repairs.

In addition, BAR also receives collision repair allegations from numerous insurance companies as well as the California Department of Insurance, all of which have added to the increase in auto body investigations. Additionally, BAR has retained the Auto Body Inspection Program team, who are experts in the field of auto body collision repair.

## Who's Who in BAR's Field Offices

## THIRD IN A SERIES

In the third part of our series on Bureau of Automotive (BAR) field offices, we are featuring both general Automotive Repair and Smog Check program supervisors in the Sacramento and South San Francisco offices in the north, and the South El Monte and San Diego/Oceanside offices in the southern part of the State.

Program representatives in any BAR field office can help registered Auto Repair Dealers (ARDs) and Smog Check station owners and technicians with issues and questions as well as provide technical repair advice and help find resources on difficult repairs. In addition, field office program representatives schedule and present training for ARDs and technicians in shops and dealerships upon request.



**Rick McLarty** Sacramento, North Region

Rick McLarty serves as Automotive Repair Program Supervisor in the Sacramento field office, which covers 27 counties starting at San Joaquin County up to the Oregon border.

Before joining BAR in the Hayward documentation laboratory in 1988, he worked as a journeyman technician for Chrysler and International Harvester for nearly eight years, where he was promoted to Service Manager. He also worked in BAR's Stockton and Modesto field offices and was one of the first members of the Auto Body Task Force. In 2001, he supervised the implementation of the Auto Body Inspection Pilot Program and was responsible for 24 employees statewide.



George Urena South El Monte, South Region George Urena has an Associate of Science Degree in Automotive

Technology from Los Angeles Trade Technical College, and a Bachelor of Arts Degree from California

State University, Los Angeles. He joined BAR in 2000 in the South El Monte field office. His service there includes experience with both the Smog Check and the Automotive Repair programs. He was named supervisor of the Automotive Repair Program in April 2006. Prior to taking his position with BAR, Urena worked as an automotive repair technician at an independent repair facility for five years and as an automotive field inspector and claims administrator for a large aftermarket warranty company for four years. His ASE certifications and licenses include Master Automotive Technician, L1, and EA Smog.



**Robert Trent** Oceanside, South Region

Robert Trent has supervised the Automotive Repair Program in BAR's Oceanside office since 1995. He joined BAR in 1990 after working as a technician for more than

10 years at Toyota and Nissan dealerships in Southern California and as a Master Technician for four years. He has earned National Institute for Automotive Service Excellence (ASE) certificates as a Master Technician and in numerous specialties including engine repair, automatic transmission and transaxle, manual drive train and axles, suspension and steering, brakes, electrical/electronic systems, heating and air conditioning, and engine performance. As a private sector technician, he received Nissan and Toyota factory training.

See page 7 for Smog Check field office supervisor profiles

## Fuel Evaporative Testing Regulations Submitted (continued from cover)

on more than 1,500 vehicles during roadside inspections. It is also estimated that the fleet being tested will decrease over time as older vehicles are replaced with newer vehicles that are already monitored for excessive evaporative emissions. As a result, it is estimated that three million vehicles will still be subject to the low-emission fuel evaporative test in 2017.

According to the Air Resources Board (ARB) vehicles from model years 1976 to 1995 that travel on the highways and/or sit in driveways or parking lots emit harmful gasoline vapors that evaporate into the air, endangering the health of all Californians. According to the ARB, the new testing is expected to reduce air pollution by an estimated 14 tons per day by 2010.

## Get on the BAR Mailing List

The Bureau of Automotive Repair (BAR) maintains several mailing lists of interested parties who have asked to receive information such as notices, bulletins, newsletters, workshop flyers, and other items related to BAR operations.

Under Government Code section 11346.4, BAR is required to establish the Regulatory Actions Notice Interested Parties mailing list. In accordance with Government Code section 14911, BAR is also required to correct, verify, and update this list on an annual basis. The list is primarily used to mail regulation hearing notices, regulation workshop invitations, informational meeting invitations, and other miscellaneous information.

The Regulatory Actions Notice list is not used for mailing the Auto Repair & Smog Check News. Requests to be added to the newsletter mailing list are often confused with the Regulatory Actions Notice list. In order to help BAR staff direct mailing list requests to the correct location, we have provided a form for you to fill out. If you are a licensed Smog Check technician or a registered Automotive Repair Dealer (ARD), you are automatically placed on the list that is used to mail the newsletter and other official notices. As a result, you should already be receiving the newsletter.

Here's how to choose the mailing list that provides the information in which you're most interested. First, choose whether you wish to be placed on the newsletter or the regulation mailing list. You may select both, if you want to receive both.

If you elect to be placed on the Regulatory mailing list, you may further refine the information you want to receive by selecting from any of the sub-categories listed below. For example, if you select "General" you will receive information, invitations, and notices from all categories, but if you select "Smog Check" you will only receive information, invitations, and notices related to the Smog Check Program.

If you are not already on these mailing lists and wish to be added, sign up by completing the form below and faxing it to (916) 255-1369, or complete, detach, and mail it to:

Bureau of Automotive Repair Attn: Mailing Lists 10240 Systems Parkway Sacramento, CA 95827

If you are already on any of BAR's mailing lists and want to remain on those lists, you do not need to take any action. As required by Government Code 14911, an annual update notification will be mailed to you during January or February of each year to confirm that you wish to remain on the Regulatory Notice mailing list. BAR is planning on updating the newsletter mailing list in the near future.

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Please select one or more of the follow	ving subjects. If no subject is selected, "General" will be us	ed. Please complete, detach and return.
☐ Auto Repair & Smog	,	Notices ate the subjects you're interested in below)
☐ General (includes all auto repair)	☐ Automotive Repair (includes all Smog Check)	☐ Smog Check (includes all subjects)
☐ Auto Body Repair	☐ Lamp/Brake Station	☐ Lamp/Brake Technician
☐ Smog Station	☐ Smog Technician	☐ Educational Institution/Instructor
☐ Equipment Manufacturer	☐ Consumer Assistance Program	☐ Automatic Transmissions
☐ Automotive Air Conditioning	☐ Other (Please specify):	
Name:		Title:
Company/Organization:		
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## More Outreach to Consumers and Industry is Planned

Department of Consumer Affairs (DCA) Director Charlene Zettel announced at a recent Bureau of Automotive Repair (BAR) Advisory Group meeting that more outreach to consumers and industry is planned.

"You will always be our partners," she told the Bureau Advisory Group (BAG) members, who comprise representatives of the automotive repair industry and consumers. "We want an honest discourse with industry."

Zettel explained that after the recent appointment of BAR Chief Sherry Mehl, more changes will occur. She also noted that the electronic transmission program still has some facets to be implemented that will eventually make it a worldwide model for data collection and analysis.

Zettel added that new outreach and media plans will heighten the Smog Check Program and the Breathe Easier Campaign, and more surveys of both consumers and industry will be conducted to help DCA improve its performance.

She added that working committees made up of BAG members will be formed to evaluate the role of the Ombudsman, the BAR Web site and other issues of concern. This will provide the BAG with more opportunities for input on issues of concern.



DCA Director Charlene Zettel discusses outreach plans at a recent BAG meeting.

## **Outreach Team Appearing at More Fairs in 2007**

Continuing its aggressive public education focus into 2007, the Department of Consumer Affairs (DCA) outreach team, including staff from local Bureau of Automotive Repair (BAR) field offices, will be appearing at several fairs and festivals in February.

The team will be providing information to consumers attending the 2007 International World Agriculture Fair on February 13-15 in Tulare County. An audience of 100,000 is expected.

In addition, DCA will distribute assorted booklets and brochures at the 2007 Floral Street Fair in the City of Monterey Park on February 17 and 18. An audience of 60,000 is expected.

In the last quarter of calendar year 2006, DCA's outreach efforts included five events in October and three in November including:

- Two 2006 Senior Fraud Fests, one in San Mateo and another in Visalia
- The City of Los Angeles' Seventh Annual Accessible City Expo at the Los Angeles Convention Center

- Pacoima Beautiful in Pacoima
- California Consumer Affairs Association 2006 Annual Conference in San Francisco
- Civic Pride Youth Leadership Forum in Oakland
- Jingle Jam in San Jose
- City of Monrovia Senior Health Fair in Monrovia

More events will be scheduled as opportunities become available.



## **Auto Instructor Honored**

Automotive instructor Frank Lopez has received the honor of being named the "News 10 IMAX Theatre Teacher of the Year" for 2005-06. Lopez, who spent about 30 years in the automotive industry before beginning his teaching career in 1994 had received one other honor for his work: He was named the Sacramento County Office of Education Teacher of the Year in 1999.

And he's done it all blind.

Lopez was born legally blind with disease of the optic nerve. The disease progressed, and in 1989, he lost his eyesight completely. He also lost his job doing vehicle maintenance for Los Angeles County where he worked on vehicles in shops, garages and the fire department.

Unemployed and responsible for a growing family, Lopez decided to go back to school and get a bachelor's degree in vocational education and a teaching credential.

After graduation, Lopez searched for an automotive technology teaching job that would utilize both of his specialties. But, because of his disability, no one believed he could successfully teach in such a "hands-on" occupation. Lopez decided he would have to prove that he could do it—he volunteered to teach at College of the Desert in Joshua Tree, CA. It didn't take long to convince school administrators that he knew what he was doing-and could teach it to others.

"They were so happy they offered me a part-time job, but I needed full-time," Lopez said. Even with the college's endorsement, it took him a while to find his current position with the County Office of Education in Sacramento where he finally began his new, full-time teaching career.

It wasn't long before Lopez saw an even larger need among his students. "I had a lot of students coming into my classes that had special needs and I didn't know how to meet those needs," he recalled.

In order to help his students, he attended graduate school at California State University, Sacramento, to get a master's degree in special education with an emphasis on the learning handicapped. "I'm now able to employ strategies that meet their needs," he said.

Ironically, Lopez, who had been teaching at McClatchy High School when he received his latest honor, lost his program just a month later when the school dropped automotive training from its offerings. He is now teaching adults and high school students for the Sacramento County Office of Education's Regional Occupation Program (ROP) in

a shop located just across the street from the Bureau of Automotive Repair (BAR) headquarters in Sacramento.

Teaching automotive technology in high schools is sometimes very challenging, he explained. Lopez noted that our society has changed significantly-it used to be that fathers taught their children how to use tools, but now, he says, young people have no opportunity

to develop fine motor skills. "I have 17-year-olds that have never used a tool," he said.

On the positive side, Lopez is impressed with some of the young women who are beginning to take automotive classes. "They bring a whole different set of skills [to the classroom] because they're organized, thorough, and there's no pretense of knowing things," he said. "You can't teach somebody who thinks they already know everything."

When asked what the automotive industry could do to help attract the next generation of technicians, he had some very practical and sound advice.

"The industry needs to offer apprenticeships like they used to" he explained, "and they should hire part-time students to accommodate school schedules."

Lopez still loves teaching automotive technology and repair to his students, but he admits that teaching is a whole different ball game-it's one thing to know how to do something, he says, but to teach it to someone else takes not just knowledge, but skill.

"I tease them," he says of his students. "I say 'hey, I can do it with my eyes closed."

Editor's Note: Always in the market for more students, Lopez offered his Web site address, http://teacherweb.com/CA/SacramentoROP/FrankLopez/ and his telephone number (916) 228-2710 to any readers who may want to join his classes.



Automotive Instructor Frank Lopez (left) explains engine tear down to Henry Sanchez, one of his students.

# **SMOG CHECK NEWS**

## The Who's Who of Smog Check Field Office Supervision

#### THIRD IN A SERIES

As explained in this ongoing series featuring field office supervisors, Smog Check supervisors direct program representatives, recommend and implement policies and procedures, present cases to and consult with local and state prosecutors on suspected Smog Check Program violations. Supervisors also conduct office conferences to share information and educate Smog Check station owners, managers and technicians.

The Smog Check supervisors featured in this issue are located in the Sacramento and South San Francisco field offices in the north and South El Monte and Oceanside offices in the southern part of the State.



Mark Eddy Sacramento, North Region

Mark Eddy has supervised the Smog Check Program in the Sacramento field office since 2004 after working in the Sacramento headquarters office for four years.

Prior to his Sacramento assignments, he worked in the San Jose field office in the Smog Check Program and in the Hayward field office in the Automotive Repair Program. A licensed private pilot and skydiver and a Smog Check technician since 1976, he has an Associate's Degree in Automotive Technology from DeAnza College and a Bachelor's Degree in Aeronautics from San Jose State University. He spent 16 years in the automotive industry as a technician at Chevrolet, Oldsmobile, and Isuzu dealerships, has been an ASE certified master technician since 1980, and was an L1 technician from 1995 to 2005.



**Felix Fortugaliza**South San Francisco, North Region

Felix Fortugaliza was named Smog Check office manager in the South San Francisco office three years ago. He joined BAR in the Pleasant Hill/ Concord field office in 1988 and then

transferred to the BAR's Vehicle Documentation Labs, where he spent 12 years documenting vehicles used for the undercover operations thoughout the State. Prior to his service with BAR, he worked as a technician for 11 years at a Lincoln, Mercury, AMC, Jeep, and Renault. He was certified as a Grand Master Technician at AMC, Jeep, and Renault, and has been factory trained

to diagnose, repair, and overhaul all components of a vehicle. Fortugaliza has been a licensed Smog, Brake, and Lamp inspector for more than 25 years. In addition, Automotive Service Excellence (ASE) currently certifies him in 25 areas, and was certified as a Master Technician for Auto, Truck, Engine, and Body/Paint. In April 1999, he was perpetually inscribed in the Automotive Hall of Fame for Automotive Service Industry Association (ASIA) as a World Class Technician. He is also certified as a Rebuilder, R&R Technician and Diagnostician by the Automatic Transmission Rebuilders Association (ATRA).



**Chris Fisher**South El Monte, South Region

Chris Fisher began his career with the BAR Smog Check Program in the South El Monte field office in 1995. Prior to that, he spent five years with the referee program, where he was recognized as

Referee of the Year. He was also involved with the BAR C.R.E.W. team and other new programs such as Gas Audits, Quality Assurance, and Electronic Transmission. He managed the South El Monte Complaint Mediation Center for the Department of Consumer Affairs from November 2000 through August 2001. Prior to joining BAR, he owned an automotive repair business for 15 years.



**David Host** Oceanside, South Region

David Host was recently named supervisor of Smog Check operations in the Oceanside field office. Before that, he served as supervisor in the Placentia office for three years, and

for more than three years in the Valencia (formerly Canoga Park) field office. He joined BAR in 1975 and has worked in both Smog Check and Consumer Protection programs in numerous field offices, as well as on special projects including the Partners in Clean Air and the Clean Car Program. He has an Associate of Arts degree from American River College. Prior to joining BAR, he worked as a heavy equipment technician with the California Department of Transportation.

## **Smog Check Station Performances Analyzed**

An analysis of performance among the three types of stations licensed to conduct Smog Checks shows that the Bureau of Automotive Repair (BAR) has a balanced approach to working with stations and a good understanding of the challenges each type of station faces.

Presented by BAR's Smog Check Enforcement Program Manager Dick Sullivan at the September Bureau Advisory Group (BAG) meeting, the data compared the three types of stations, which are identified and defined as follows:

- Test-Only Stations—Test and certify all vehicles, including those directed by BAR, but are prohibited from performing any repairs.
- Test & Repair Stations—Test and repair all types of vehicles, but are prohibited from certifying BAR-directed vehicles or those with emissions in the "gross-polluter" range.
- Gold Shield Stations—Perform all the services
   offered by test and repair stations, and are
   authorized to issue certificates to repaired gross polluting vehicles, perform State subsidized repairs
   as part of BAR's Consumer Assistance Program
   (CAP), and may perform "after-repairs" certification
   inspections on vehicles they repaired that were
   directed to a Test-Only station for a Smog Check.

#### **TESTING COMPARISONS**

Data shows that Test-Only stations perform the majority of tests—53 percent—and make up 25 percent of licensed stations compared to Test & Repair stations, which make up 68 percent of the station population and perform 40 percent of tests. Gold Shield stations, which make up 7 percent of the station population, perform only 6 percent of the initial inspections.

A further look at station performance revealed that during calendar year 2005, the period covered by the analysis presented, Test-Only stations failed vehicles they tested 16.8 percent of the time and Test & Repair stations failed vehicles they tested 11.3 percent of the time.

Although Gold Shield stations perform fewer tests, they fail vehicles they test 14.5 percent of the time—more often than traditional Test & Repair stations.

## FISCAL YEAR 2005-06 ENFORCEMENT COMPARISONS

Administrative Disciplinary Actions were filed against 15 Test & Repair stations, compared to 35 filed against Test-Only and two filed against Gold Shield stations during Fiscal Year 2005–06.

SMOG CHECK STATION PERFOMANCE FISCAL YEAR 2005–2006						
Station Type	Test & Repair	Test Only	Gold Shield			
Population #	4,911	1,780	531			
Population %	68%	25%	7%			
Percent Initial Inspection	40%	53%	6%			
Percent Failure	11.00/	16.00/	14.50/			

11.3%

Rate

Similarly, 118 citations were issued to Test & Repair stations, 273 were issued to Test-Only and 10 citations were issued to Gold Shield stations during the same period. In addition, office conferences to educate station owners and technicians about violations and advise them about corrective actions that need to be taken were held in 113 Test & Repair cases, 125 Test-Only cases and 10 Gold Shield cases.

16.8%

14.5%

Clean piping activity was the primary cause of Administrative Disciplinary Action filings—67 percent of the time for Test & Repair and 83 percent of the time for Test-Only stations. One of the two cases filed against Gold Shield stations was a clean piping case.

Clean piping is an illegal practice that involves entering identification data for one vehicle into an analyzer, but actually testing another "known-to-be-clean" vehicle by inserting the emissions probe into the tailpipe of the clean vehicle and recording its emissions.

Only 20 percent of Test & Repair filings were due to repair related violations. Only 14 percent of Test-Only violations were for functional timing or missing/modified devices or some other violation.

"The enforcement data collected during this period clearly confirms that clean piping is still the number one reason stations and technicians get into trouble with BAR," Sullivan added. "Furthermore, there is no denying that it is an intentional and deliberate act, not accidental."

Sullivan explained that the challenge before the industry and BAR is repair effectiveness. "BAR will continue to partner with the industry to work toward complete and proper diagnosis and repair of failing vehicles," he said. "Smog Check station managers need to educate their customers about the benefits of proper repairs and their role in cleaning the air we, our children, and grandchildren will breathe."

## **Income Eligibility Clarified**

There has been some confusion surrounding the recent increase in the Consumer Assistance Program's (CAP's) income limit which allows consumers to receive financial assistance to enable their vehicles to pass Smog Check and receive related repairs.

Assembly Bill 383, authored by Assembly Member Cindy Montañez (D-San Fernando), took effect January 1, 2006. The bill allowed BAR to raise the CAP income eligibility limit from 185 percent of the existing Federal Poverty Guidelines (FPG) to 225 percent of the FPG. Under the provisions of the bill, BAR first raised the income eligibility limit to 200 percent, then to 225 percent in July 2006.

Previously, the maximum amount of income a family of four could earn to qualify for the Income Eligible Repair Assistance program was \$37,000 per year. Under the new rules, families of four can earn as much as \$45,000

per year, or \$3,750 per month in gross income and still be eligible to participate in CAP's Income Eligible Repair Assistance Option, which provides qualified consumers up to \$500 for emissions-related repairs.

There are no income requirements for motorists directed to Test-Only stations who fail their biennial Smog Check. There are also no income requirements for those who wish to participate in CAP's Vehicle Retirement Option.

## CAP Materials Hot off the Press

## A NEW AND IMPROVED CONSUMER ASSISTANCE PROGRAM (CAP) APPLICATION IS NOW AVAILABLE

The new application uses soft colors, fun graphics and an eye catching title "Failed Smog Check, Need Financial Assistance?" along with the most current income requirements for consumers wishing to apply to CAP's Repair Assistance or Vehicle Retirement Options. It also provides consumers with all the key information they need to know about getting financial help to make vehicle emissions-related repairs. The application also offers information to stations and

consumers about the adverse effects of air pollution from automobiles by including the address of the new State and Consumer Services Agency Web site at www. BreatheEasier.ca.gov.

"The new, improved applications replace the older versions which should no longer be used," said CAP Manager Michael Lafferty. "In addition, we have cardboard application holders, Help California Breathe Easier posters, and a limited supply of CAP

> Informational flyers that stations can request to help get the word out."

Stations owners who have not received a supply of the new applications should contact the Bureau of Automotive Repair's (BAR's) CAP office as soon as possible so they can replace their old applications.

Lafferty added that CAP has a variety of marketing materials that inform consumers and stations about which financial assistance programs are available. Many stations are supporting BAR's effort to help consumers receive these

valuable services.

## "A Tip of the CAP"

A statistical look at the Consumer Assistance Program

First Quarter - FY 2006/07

CAP Program	July	August	September
Vehicles Retired	499	1,313	1,702
Vehicles Repaired	822	2,574	2,290
Emission Reduced (tons) HC	24.5	67.1	80.2
Emissions Reduced (tons) NOX	7.8	22.3	24.2
Dollars Disbursed - Retirement	\$211,465	\$1,574,455	TBD
Dollars Disbursed - Repairs	\$122,461	\$792,894	TBD
TOTAL	\$333,926	\$2,367,349	TBD

<sup>1.</sup> This analysis considers a vehicle repaired or retired upon BAR approval of a station or dismantler invoice for payment, rather than the date the vehicle is repaired or retired.

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<sup>2.</sup> Gross benefit calculations attributed to Consumer Assistance Program does not take into consideration the emission benefit that would have taken place in the absence of the Consumer Assistance Program.

## Visual Smoke Tests Become Part of Smog Check

Assembly Bill 1870 (Lieber, Chapter 761, Statutes of 2006) became law on January 1, 2007. The bill requires the Department of Consumer Affairs' Bureau of Automotive Repair (DCA/BAR) to add a visible smoke test to the Smog Check inspection by January 1, 2008.

Under the law, vehicles that emit any visible smoke (not steam) from the tailpipe or crankcase during a Smog Check inspection will fail the inspection. As a result, BAR, in consultation with the Air Resources Board and interested parties, is required to develop and adopt regulations that implement the provisions of the new law. Proposed regulations will be submitted for review at public hearings as soon as they are completed.

No new equipment will be required to complete the visual smoke test. Other provisions of the law include:

- Requiring the Inspection and Maintenance Review Committee (IMRC) to include a discussion on the new program's effectiveness in its reports to the Governor and the Legislature.
- Prohibiting imposition of repair cost limits for a vehicle that fails a smoke test while requiring BAR to consider the failure of a smoke inspection and the costs associated with repairing it when determining the cost-effectiveness of the Consumer Assistance Program (CAP).
- Allowing motorists whose vehicles fail the smoke inspection and who qualify for repair assistance to receive help in excess of the current \$500 limit, if BAR concludes the repairs would be cost-effective.
- Allowing CAP to pay up to \$1,500, or more under specific conditions, to the owner of a smoking vehicle who voluntarily retires the vehicle.

## CAP Materials Hot off the Press (continued from page 9)

"We're hopeful that even more Smog Check stations will participate in distributing these materials, so we can fix or retire these older cars, and help Californians breathe easier," Lafferty said.

Lafferty is quick to point out that Test-Only stations often use the applications to defuse an angry or fearful consumer that was directed to a Test-Only station due to a failed Smog Check inspection. Customers are calmed when they learn that they automatically became eligible for CAP's Repair Assistance Program because they were directed to a Test-Only station. Likewise, Gold Shield stations can attract more repair business by encouraging their new and regular customers to apply to CAP.

"By targeting new customers with a CAP application, smart business owners have learned they have an opportunity to increase their regular and loyal customer base for general auto repairs," Lafferty said. "Also, encouraging consumers that want to keep their older cars running clean is a team effort between BAR's CAP program and the Smog Check industry."

Smog Check station managers and owners are encouraged to contact CAP at (866) 272-9642 to obtain a supply of the applications, the application holder, Breathe Easier posters and the CAP informational flyers. Most items are available in English and Spanish.

## **The Bottom Line**

## Q3-2006 LICENSES & REGISTRATIONS

REGISTRATIONS & TYPES OF LICENSE						
	Registered Auto Repair Dealers	Licensed Test & Repair Stations	Licensed Test-Only Stations	Licensed Smog Check Technicians	Licensed Lamp & Brake Stations	Licensed Lamp & Brake Adjusters
July 2006	35,718	5,758	1,771	16,331	2,022	3,791
Aug 2006	35,881	5,745	1,784	16,349	2,030	3,762
Sept 2006	35,940	5,682	1,770	16,084	2,022	3,654

## Snapshot—June to August 2006

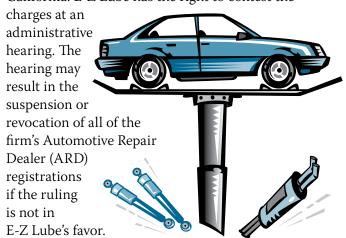
Smog Check Technician Test Results					
License Class	# Tested	# Pass	% Pass	Score	
June 2006					
EA	208	89	43%	69	
Year to Date	1,215	571	47%		
EB	2	2	100%	67	
Year to Date	26	14	54%		
June 2006					
EA	231	118	51%	69	
Year to Date	1,446	689	48%		
EB	1	0	0%	67	
Year to Date	27	14	52%		
June 2006					
EA	252	126	50%	69	
Year to Date	1,698	815	48%		
EB	7	4	57%	67	
Year to Date	34	18	53%		

## **Accusation Filed Against E-Z Lube**

In September 2006, the Department of Consumer Affairs/Bureau of Automotive Repair (DCA/BAR) issued a 176-page accusation against E-Z Lube automotive repair shops for alleged violations of the Automotive Repair Act (ARA).

The accusation was filed after a two-year investigation involving 51 undercover vehicles and 640 alleged violations. It charges that E-Z Lube shops charged for parts and services that were not needed—and in some cases not provided—for making false or misleading statements, and departure from accepted trade standards.

E-Z Lube Inc. (EZ Lube) is an independently owned corporation that offers oil and lubrication services at more than 70 locations, primarily in Southern California. E-Z Lube has the right to contest the



## **Auto Repair Advisors Needed**

Volunteer automotive repair professionals are needed to help high school automotive instructors apply for vocational education grants that are now available due to a \$10 billion bond measure passed by California voters in November.

According to Chris Walker of the California Automotive Business Coalition (CalABC), while the bulk of the bond measure will be used to upgrade and repair public schools, \$500 million has been allocated for new or modern construction and equipment for Career and Technical Education (CTE).

"Applicant school districts need to have industry advisory committees and local matching funds to be eligible for these grants," Walker explained.

"Now is the time for the repair industry to approach automotive instructors at high schools and offer to be advisors [and] help them apply for these funds to rebuild technician training programs."

Walker added that the \$500 million allocation for CTE in the bond act was specifically requested by the Governor, who is an avid believer in technical education, with the intent that the industry would be a partner to make sure the programs are relevant and worthwhile.

Repair industry professionals who want to volunteer to support their local high schools may contact Marty Keller, CalABC Executive Director, by telephone at (916) 447-8175 or via e-mail at mkeller@calabc.org.

## **DISCIPLINARY ACTIONS** Southern Region

#### **JUNE 2006**

### West Auto Diagnostic, Corona

Ovidiu Nista, Owner

Order: ARD Registration is permanently invalidated. Smog Check Station License, Lamp Station and Brake Station License, Advanced Emission Specialist Technician License, Lamp Adjuster and Brake Adjuster licenses all are revoked. Pay BAR \$14,500.00. (06/26/2006)

## Kirby Auto Repair, Hemet

Hani Hanania, Owner

Order: ARD Registration is permanently invalidated. Smog Check Station License is revoked. (06/05/2006)

#### Kirby II Auto Repair, Hemet

Hani Hanania, Owner

Order: ARD Registration, Smog Check Station license and Advanced Emission Specialist Technician License are permanently invalidated, stayed and placed on probation for three (3) years. Report to BAR. Complete training. Pay BAR \$5,340.86.

## Edward L. Gerber, San Jacinto

Technician

Order: Advanced Emission Specialist Technician license is revoked, stayed and placed on probation for three (3) years. The licensed shall be suspended for ninety (90) days, with sixty (60) days stayed. Report to BAR. Complete training. Pay BAR \$5,340.86. (06/05/2006)

## Accurate Smog of South Bay, Torrrance

Kenneth K. Meyers Jr., Owner
Order: ARD Registration is permanently
invalidated. Smog Check Station License and
Advanced Emission Specialist Technician
License are revoked. (06/26/2006)

#### Starko Auto Service, San Fernando

Rafi Hagop Qahwajian, Owner Order: Smog Check Station License is revoked. ARD Registration is permanently invalidated, stayed and placed on probation for three (3) years. Report to BAR. Pay BAR \$4,500.00. (06/19/2006)

#### Starko Smog, San Fernando

Hrach H. Qahwajian, Owner Order: ARD Registration is permanently invalidated. Advanced Emission Specialist Technician License and Smog Check Station License are revoked. (06/19/2006)

#### JUNE 2006 (continued)

Certified Tire & Service Centers, Inc., Fullerton, San Diego (Miramar location), El Cajon, Huntington Beach, Garden Grove, Buena Park, San Diego (La Jolla Village location), Spring Valley, Anaheim, and Santa Ana

Jeffrey Darrow, President
Order: ARD Registrations revoked, stayed, and placed on probation for three years subject to the following terms and conditions. Comply with all laws and regulations, report to BAR on prescribed schedule, report any financial interest in any other repair facility, reimburse BAR for the costs of investigating and prosecuting the case in the amount of \$140,000.00 and pay restitution in the amount of \$6,184.00 (total amount of cost recovery and restitution is for ALL Certified Tire & Service Centers together). (6/5/06).

# Certified Tire & Service Centers, Inc., Fontana, Victorville, Riverside (Indiana Ave location), Riverside (Trautwein Rd location), Redlands, Apple Valley, and Moreno Valley

Jeffrey Darrow, President
Order: ARD Registrations revoked, stayed,
suspended for ten (10) days and placed on
probation for three (3) years subject to the
following terms and conditions. Comply
with all laws and regulations, report to
BAR on prescribed schedule, report any
financial interest in any other repair facility,
reimburse BAR for the costs of investigating
and prosecuting the case in the amount
of \$140,000.00 and pay restitution in the
amount of \$6,184.00 (total amount of cost
recovery and restitution is for ALL Certified
Tire &t Service Centers together). (6/5/06).

# Certified Tire & Service Centers, Inc., Banning, Upland

Jeffrey Darrow, President

Order: ARD Registrations revoked, stayed, suspended for fifteen (15) days and placed on probation for three (3) years subject to the following terms and conditions. Comply with all laws and regulations, report to BAR on prescribed schedule, report any financial interest in any other repair facility, reimburse BAR for the costs of investigating and prosecuting the case in the amount of \$140,000.00 and pay restitution in the amount of \$6,184.00 (total amount of cost recovery and restitution is for ALL Certified Tire & Service Centers together). (6/5/06).

#### **JULY 2006**

### Neighborhood Smog, Los Angleles

Allohn Agbenya, Owner

Order: ARD Registration and Smog Check Test Only Station License are revoked. CURTIS LORENZO WYATT, LOS ANGELES Order: Advanced Emission Specialist Technician License is revoked. (07/27/2006)

# Stormy Weather Co. dba Community Smog, Los Angeles

Floyd J. Wyatt, President

Order: ARD Registration and Smog Check Test Only Station License are permanently invalidated and revoked. (07/26/2006)

## Antar Mohammed Ribadu, San Bernardino

Technician

Order: Advanced Emission Specialist Technician license is revoked. (07/13/2006)

#### Pro Smog, San Bernardino

Alfredo Magana, Owner

Order: ARD Registration and Smog Check Test Only Station License are permanently invalidated and revoked.

#### Fernando A. Callejas, Chino

Technician

Order: Advanced Emission Specialist Technician License is permanently invalidated and revoked. (07/03/2006)

#### Klassic Smog Check Test Only, Long Beach

Victor Manuel Zalozabal, Owner Order: ARD Registration, Smog Check Test Only Station License and Advanced Emission Specialist Technician License are all revoked. (07/17/2006)

#### Rock Field Shell, Lake Forest

Mohammad Zarkesh, Owner Order: ARD Registration and Smog Check Station License are revoked. (07/12/2006)

## Marina Auto Repair & Sales, Fontana

Naguib K. Kilada, Owner

Order: Smog Check Station License is revoked. ARD Registration is revoked, stayed and placed on probation for three (3) years. Report to BAR.

# AAMCO Transmissions, Vista (OTB Trans), Vista

George W. Piner, President Order: ARD Registration revoked. (7/10/06)

## **DISCIPLINARY ACTIONS** Southern Region (continued)

#### **AUGUST 2006**

## La Puente Test Only Center, La Puente Dung Trung Dao, Owner

Order: ARD Registration is permanently invalidated. Smog Check Test Only Station License and Advanced Emission Specialist Technician are revoked. (08/14/2006)

### Alan J. Zepeda, Chula Vista

Technician

Order: Advanced Emission Specialist Technician License is revoked, stayed and placed on probation for three (3) years and suspended for thirty (30) days. Report to BAR. (08/14/2006)

### Integrity Car Care Center, Lancaster

Mark Robert Harris, Owner

Order: ARD Registration is inactivated. Smog Check Station License is revoked. (08/17/2006)

### See Mee Smog Test Center, Simi Valley

Seong Tae Kim, Owner

Order: ARD Registration is permanently invalidated. Smog Check Test Only Station License is revoked. (08/31/2006)

### El Cerrity Test Only, Corona

Florentino Sanchez, Owner Order: ARD Registration and Smog Check Test Only Station License are revoked.

#### **AUGUST 2006 (continued)**

#### Steven Brian Miller, Riverside

Technician

Order: Advanced Emission Specialist Technician License is revoked. (08/31/2006)

### Tristar Auto Repair, Westminster

Tri Nguyen, Owner

Order: ARD Registration, Smog Check Station License and Advanced Emission Specialist Technician License are all revoked. (08/21/2006)

#### Circle City Test Only, Corona

Jose Jesus Deanda and Elias Deanda, Partners

Order: ARD Registration and Smog Check Test Only Station License are revoked. Advanced Emission Specialist Technician License issued to Jose Jesus Deanda is revoked. (08/14/2006)

## Allstars Collision Repair & Paint, Corona

Anat Louk, CEO/Sec Betzalel Louk, CFO/Treasurer

Order: ARD Registration revoked, stayed and placed on probation for three (3) years subject to the following terms and conditions. Comply with all laws and regulations, report to BAR on prescribed schedule, report any financial interest in

#### **AUGUST 2006 (continued)**

any other repair facility, and reimburse BAR for the costs of investigating and prosecuting the case in the amount of \$14,000.00. (8/8/06)

#### Cali Style Auto Body, Hemet

Javier Renteria Amezquita, Owner Order: ARD Registration revoked, stayed and placed on probation for two (2) years subject to the following terms and conditions. Comply with all laws and regulations, report to BAR on prescribed schedule, report any financial interest in any other repair facility, and reimburse BAR for the costs of investigating and prosecuting the case in the amount of \$4,541.04. (8/19/06)

#### Market Paint & Body, Riverside

M. Hassad Vahedi, Owner Order: ARD Registration revoked, stayed and placed on probation for two (2) years subject to the following terms and conditions. Comply with all laws and regulations, report to BAR on prescribed schedule, report any financial interest in any other repair facility, and reimburse BAR for the costs of investigating and prosecuting the case in the amount of \$2,069.26. (8/8/06)

## **DISCIPLINARY ACTIONS** Northern Region

#### **JUNE 2006**

# Firestone Tire & Service Center (BFS Retail & Commercial Operations, LLC), Fresno

John Lampe, President/CEO/Member Order: ARD Registration revoked, stayed and placed on probation for three (3) years subject to the following terms and conditions. Comply with all laws and regulations, report to BAR on prescribed schedule, report any financial interest in any other repair facility, reimburse BAR for the costs of investigating and prosecuting the case in the amount of \$18,457.00. (6/30/06)

# Pierre-Arrow Collision Center, Inc. (Arrow Collision Center, Inc.), Sacramento

Subhas Chandra, President
Order: ARD Registration revoked. (6/29/06)

#### Smog Masters II, Anderson

Robert A. Denardi, Owner Order: ARD Registration and Smog Check Station License are revoked. (06/12/2006)

## **JULY 2006**

## Paul Silvia Rodriguez, Visalia

Technician

Order: Advanced Emission Specialist Technician License is revoked. (07/27/2006)

## Jeremy Lawrence Wilson, Bakersfield

Technician

Order: Advanced Emission Specialist Technician License is revoked. (07/03/2006)

#### Sunnyvale 76, Sunnyvale

Ed Bozorghadad, Owner Order: Smog Check Station License is revoked. ARD is revoked, stayed and placed on probation for three (3) years. Report to BAR.

#### Mountain View Unocal, Mountain View

Ed Bozorghadad, Owner

Order: Smog Check Station License is revoked. ARD is revoked, stayed and placed on probation for three (3) years. Report to BAR. (07/03/2006)

### **AUGUST 2006**

## Bayside Smog Inc., dba Bayside Smog II, Antioch

Geoff K. Kataoka, President Order: ARD Registration and Smog Check Test Only Station License are revoked. (08/31/2006)

#### Anthony Manuel Ezidro, Pittsburg

Technician

Order: Advanced Emission Specialist Technician License is revoked. (08/31/2006)

#### Bay Area Super Smog, Redwood City

Danny Kha Chu and Jonathan Mina Natividad. Partners

Order: ARD Registration, Smog Check Test Only Station License, and Advanced Emission Specialist Technician License for Danny Kha Chu and Jonathan Mina Natividad are revoked. (08/31/2006)

## High Desert Automotive Center, LLC, Lancaster

Daniel A. Sanchez, Member Gary K. Wright, Member Order: ARD Registration and Smog Check Station License revoked. (8/14/06)

## **SMOG CHECK CITATIONS**

### **AUGUST 2006**

Name	Address	City	Zip	Level	ARD No.	Citation No.	\$ Amnt
ECONOMY AUTO CARE	6052 SANTA MONICA BL	LOS ANGELE	90038	2	AF 140425	C-04-0283	\$1,000
ECONOMY AUTO CARE	6052 SANTA MONICA BL	LOS ANGELE	90038	1	AF 140425	C-04-0515	\$500
VALLE TEXACO TEST ONLY	10115 SIERRA AVE #C	FONTANA	92335	1	AL 208191	C-06-0008	\$500
SPARTAN TEST ONLY	1608 ALMADEN EXPRESS	SAN JOSE	95125	2	AK 236187	C-06-0372	\$1,000
VINEYARD AUTOMOTIVE	10200 WATERMAN RD #B	ELK GROVE	95624	1	AA 158124	C-06-0735	\$500
PAYLESS 4 WHEEL DRIVE	971 EAST 9TH STREET	CHICO	95928	1	AC 062449	C-06-0737	\$500
PURRFECT AUTO SERVICE #10	6800 FAIR OAKS BLVD	CARMICHAEL	95608	1	AC 238582	C-06-0752	\$500
TONYS SMOG SHOP	9172 SKYWAY	PARADISE	95969	1	AK 230153	C-06-0754	\$500
SMOG USA	10149 FOLSOM BLVD	RANCHO COR	95670	1	AH 179745	C-06-0756	\$500
AMIGO AUTO REPAIR & SMOG	5849 WATT AVE	NORTH HIGH	95660	1	AC 226792	C-06-0761	\$500
JAPANESE AUTOMOTIVE SERVI	1130 N LINCOLN WAY	GALT	95632	1	AC 198677	C-06-0777	\$500
LINCOLN AUTO SMOG	1626 LINCOLN BLVD 2A	SANTA MONI	90404	2	AF 211529	C-06-0795	\$1,000
WITNESS SMOG	1835 N BLACKSTONE #1	FRESNO	93703	1	AM 208481	C-06-0797	\$500
WEST VALLEY SMOG	1880 SINALOA ROAD UN	SIMI VALLE	93065	1	AF 234469	C-06-0807	\$500
SPEEDEE OIL CHANGE AND TU	5490 PACIFIC ST	ROCKLIN	95677	1	AL 202590	C-07-0002	\$500
T O S SMOG	8960 GREENBACK LN	ORANGEVALE	95662	2	AH 206785	C-07-0014	\$1,000
EXPRESS TEST ONLY CENTER	12232 BEACH BLVD	STANTON	90680	3	AF 234150	C-07-0024	\$2,000
PIERCE SMOG TEST ONLY	10941 HOLE AVE #B	RIVERSIDE	92505	2	AJ 229693	C-07-0028	\$1,000
EAGLE ROCK TEST ONLY	4780 EAGLE ROCK BLVD	LOS ANGELE	90041	2	AK 230169	C-05-0202	\$1,000
SMOG CENTER #2	22367 HIGHWAY 18 #B	APPLE VALL	92307	1	AH 217416	C-05-0320	\$500
G V SMOG	11641 NEVADA CITY HW	GRASS VALL	95945	3	AC 215234	C-06-0276	\$2,000
ACCURATE SMOG OF SOUTH BA	3109 W 190TH ST	TORRANCE	90504	1	AB 226438	C-06-0500	\$500
AUTOTEK	8650 NORTH ANTELOPE	ANTELOPE	95843	1	AG 200544	C-06-0543	\$500
SMOG MASTER	406 S CHESTER AVE	BAKERSFIEL	93304	2	AB 231975	C-06-0547	\$1,000
PERFORMANCE SERVICE CENTE	350 LINCOLN WAY	AUBURN	95603	1	AD 204989	C-06-0550	\$500
T O S SMOG	8960 GREENBACK LN	ORANGEVALE	95662	1	AH 206785	C-06-0562	\$500
SMOG INN	17222 GOTHARD ST #E	HUNTINGTON	92647	2	AJ 229591	C-06-0573	\$1,000
OLD TOWN SMOG TEST ONLY C	51 HORNLEIN COURT	GILROY	95020	1	AL 236590	C-06-0579	\$500
T N T SMOG	16860 JOLEEN WAY #7	MORGAN HIL	95037	1	AM 243064	C-06-0583	\$500
ALOHA SMOG TEST ONLY CENT	2720 ARTESIA BLVD	REDONDO BE	90278	1	AH 223558	C-06-0599	\$500
AMERICAN SMOG CENTERS	1425 N MARKET #2	SACRAMENTO	95834	1	AG 240494	C-06-0603	\$500
ONE WAY SMOG	2646 E ALESSANDRO	RIVERSIDE	92506	1	AK 236071	C-06-0611	\$500
ARDEN HIGH TECH AUTO REPA	2620 ARDEN WAY	SACRAMENTO	95864	1	AH 223290	C-06-0615	\$500



## **SMOG CHECK CITATIONS**

#### SEPTEMBER 2006

Name	Address	City	Zip	Level	ARD No.	Citation No.	\$ Amnt
MC RADIATORS & MUFFLERS	4234 C MONTEREY RD	SAN JOSE	95111	1	AM 231303	C-06-0687	\$500
VISTA TEST ONLY CENTER	24 A WOODLAND AVENUE	SAN RAFAEL	94901	1	AL 230903	C-06-0694	\$500
HATCHS SMOG TEST ONLY AND	11208 BURBANK BLVD	NORTH HOLL	91601	1	AD 239106	C-06-0696	\$500
SPEEDEE OIL CHANGE & TUNE	550 VETERANS BLVD	REDWOOD CI	94063	1	AG 206124	C-06-0698	\$500
SIERRA NEVADA TIRE & WHEE	1774 SOUTH CANYON WA	COLFAX	95713	2	AB 203702	C-06-0706	\$1,000
CLEAN PIPES CENTER	2400 FULTON AVE #H	SACRAMENTO	95825	2	AB 226239	C-06-0708	\$1,000
PETER SMOG CENTER	720 E HAMMER LANE #B	STOCKTON	95210	1	AB 232133	C-06-0713	\$500
VALENCIA SMOG CENTER	1633 VALENCIA STREET	SAN FRANCI	94110	1	AD 239163	C-06-0717	\$500
BAYSIDE AUTO CARE	1890 SOUTH NORFOLK S	SAN MATEO	94403	1	AA 237634	C-06-0719	\$500
UNION SMOG	2850 MIDDLEFIELD RD	REDWOOD CI	94063	1	AG 222486	C-06-0721	\$500
D & K AUTOMOTIVE	8500 THYS COURT STE	SACRAMENTO	95828	1	AJ 235658	C-06-0723	\$500
HIGH SIERRA AUTO & TRUCK	501 W RIDGECREST BLV	RIDGECREST	93555	2	AC 123978	C-06-0725	\$1,000
BUD EYRE CHEVROLET BUICK	321 N CHINA LAKE BLV	RIDGECREST	93555	2	AC 11795	C-06-0729	\$1,000
A-1 SMOG CHECK	423 E FLORENCE AVE #	INGLEWOOD	90301	2	AK 230447	C-06-0739	\$1,000
K C SMOG	3700 W PICO BLVD UNI	LOS ANGELE	90019	1	AF 205599	C-06-0745	\$500
STAR MOTOR IMPORTS	17945 NORTH MONTEREY	MORGAN HIL	95037	1	AC 198491	C-06-0759	\$500
Z SMOG	1290 W 9TH ST	UPLAND	91786	1	AG 212028	C-06-0767	\$500
TEST ONLY CENTER OF LA MI	14088-90 ROSECRAN AV	SANTA FE S	90670	1	AM 242826	C-06-0771	\$500

## **Under the Hood**

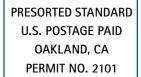
#### SHORT STORIES AND BREAKING NEWS FROM AROUND THE STATE

The California Motor Car Dealers (CMCD) Scholarship Foundation is hosting a Gala Dinner with Jay Leno on March 27th, 2007, at the Sacramento Convention Center from 5:30 to 8:30 p.m. The event benefits the CMCD Scholarship Foundation, which awards scholarships to deserving auto tech students. For more information about the Gala Dinner call (916) 441.2599 or visit www.cmcda.org

The Web site for the Air Resources Boards' (ARB) climate change program for mobile sources has moved to http://www.arb.ca.gov/cc/ccms/ccms.htm. In addition, ARB has started a new list server for the climate change program. To sign up for this new list server, go to:

http://www.arb.ca.gov/lispub/listserv\_grp.php?listtype=C0.

Governor Schwarzenegger recently signed a bill that establishes a first-in-the-world, comprehensive program of regulatory and market mechanisms to achieve real, quantifiable, cost-effective reductions of greenhouse gases. Using market-based incentives, the program is expected to reduce carbon emissions by 25 percent by the year 2020. By 2050, the program is expected to reduce emissions to 80 percent of the 1990 levels.







## BAR Field Office Phone Numbers

Bakersfield	(661) 335-7400
Culver City	(310) 410-0024
Fresno	(559) 445-5015
Oceanside/San Diego	(760) 439-0942
Placentia	(714) 961-7940
Richmond	(510) 243-9410
Riverside	(951) 782-4250
Sacramento	(916) 255-4200
South San Francisco	(650) 827-2074
San Jose	(408) 277-1860
South El Monte	(626) 575-6934
Valencia	(661) 702-6600

## **Other Helpful Numbers**

BAR Licensing	(916) 255-3145
CAP	(866) 272-9642
DCA Consumer	
Information Center	(800) 952-5210
ET Help Desk	(866) 860-8509
Industry Ombudsman	(916) 255-2893
Parts Locator Service	(800) 826-3566
Referee Scheduling Center	(800) 622-7733
SGS Testcom	(866) 966-7664

## **BAR Executive Staff**

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Dennis Kenneally Assistant Chief

**Mike Vanderlaan** *Deputy Chief*Smog Check, Engineering & Operations

## Sylvia Ramos

Deputy Chief Administration, Consumer Assistance Program and Licensing

(vacant)
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Field Operations & Enforcement

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